# Verso il 2030

#### Introduzione

- La nostra missione è "gestire, utilizzare e sviluppare quelle tecnologie informatiche che sono essenziali per le attività dell'ente di ricerca, e a perseguire la ricerca e lo sviluppo nel campo ICT nel contesto degli obiettivi dell'INFN."
  - Calcolo scientifico (gestione risorse per esperimenti/collaborazioni in ambito CSN, EPIC, progetti esterni) conpreso supporto utenti sviluppo mw/sw,...;
  - Calcolo amministrativo/gestionale (servizi ICT, gestionali, gestione licenze,...);
  - Attività innovative di R&D (funzionale all'INFN);
  - Attività di trasferimento tecnologico.
- Siamo stati all'altezza del nostro compito?
  - Migrazione al Tecnopolo 😊
  - «Ordinaria» amministrazione ©
  - Progetti PNRR ©

### Weaknesses of CNAF (1/2)

- Quite challenging to keep up with all the activities
  - Some of our permanent staff members are on leave
  - Uncertainty remains regarding the number of temporary staff who will transition to permanent positions
- Difficult to allocate resources for R&D activities
  - A clear indicator is that our publications are almost exclusively proceedings
- During my first term, I initiated a streamlining to eliminate duplication and strengthen all the groups
  - The Network group still lacks sufficient manpower to go beyond normal activities
    - Hiring someone with the required skills and interests is not easy
  - Temporary staff moved to the Storage group to balance the leaves
    - However, the loss of expertise must still be compensated for
  - The activity on the ISO27001 certified cloud is still not fully integrated in the operational flow
  - All other teams have minimal redundancy (often relying on temporary staff)

#### Weaknesses of CNAF (2/2)

- Technological transfer not very effective
  - Very few projects in the last years
- The Datacloud project introduces additional issues that need to be addressed
  - Some activities are not clearly represented in the current organization chart
  - A proposal for reorganizing the groups to address these issues has been prepared
- The ICSC initiative introduces further uncertainties
  - The support model for other communities still to be clearly defined

### Scopo dell'incontro

- Definire una linea di lavoro per i prossimi anni
  - Ingresso nuovo personale (3+6)
  - Perdita di personale TD
  - Interazione con ICSC (surplus personale verso ICSC?)
- Reinterpretare la nostra missione?
  - Es. ottimizzare le nostre attività
  - Investire in R&D su tecnologie »innovative» (es. AI)
- Primo incontro di una serie per ridefinire la mission

#### Personnel: risks

- The current staff is just sufficient to handle all the activities we are engaged in
  - E.g., we do not have dedicated personnel for ancillary activities such as resource tender management
- If the number of personnel decreases, a possible solution could be to establish a close collaboration with ICSC (yet to be defined), not only to support non-INFN communities but also to assist with some of our core business activities
  - E.g., development of middleware (IAM and other components), management of some services for the data lake
- We also will continue to fill "empty" positions with temporary personnel: agreement with ITS (currently a fellowship for a person in network group), with University of Bologna (1 PhD student and possibly 2 more joining next year)
  - Obviously, this is not without cost: in addition to our commitment to teaching, these individuals have completed part of their training with us, either through internships or graduation projects
- Another source of temporary personnel are external projects
  - The strategy is discussed within C3SN (INFN computing coordination committee): this helps prevent the proliferation of projects that CNAF was involved in in the past
  - We are currently involved in two EU projects related to AAI and in one for Cultural Heritage

### Personnel: not only scientific computing

- At CNAF there are other two groups of people not involved in scientific computing
- "Servizi Nazionali" they manage INFN-wide ICT services (e.g., web, mail etc...)
  - Activity controlled by "Commissione Calcolo e Reti"
- "Sistema Informativo" they provide support for the digital services related to all administrative and accounting processes at INFN
  - The group at CNAF operates under the functional authority of the INFN Central Administration
- The services provided by both groups operate on a separate infrastructure
- These 2 groups account for ~10 people
- Limited sharing of know-how among these groups and the rest of CNAF

### Strengths and opportunities of CNAF (1/3)

- The Datacloud project and the ICSC initiative are also great opportunities!
- CNAF will be the pillar of the INFN data lake and one of the key actors in the ICSC framework
  - Tecnopolo is the INFN data center with the highest potential for growth, both in terms of space (2000 m<sup>2</sup>) and power (up to 10 MW)
  - The proximity to CINECA facilitates the development of a shared infrastructure
  - CNAF has the know-how for giving a fundamental contribution to development and management of the central services
- The know-how and expertise acquired in more than two decades of developing and managing our computing infrastructure
  - Set-up and operations of the INFN Tier1 coping with the requirements of more than 60 collaborations
    - Including EPIC Cloud, the ISO 27001 certified cloud infrastructure to manage sensitive data for biomedical/genomic projects
  - Important contributions in the field of distributed computing (Grid and Cloud)
    - Authorization: VOMS (Grid era), Indigo-IAM more recently
    - Data Management: StoRM suite (GEMSS, Storm-webday, Storm-RestAPI)
  - Participation (often with leadership roles) in key EU initiatives and projects (several in the last decade and, recently, the NRRP ones)

### Strengths and opportunities of CNAF (2/3)

- As part of WLCG, we have collaboration with other sites (CERN, IN2P3-CC,...)
  - We have also a collaboration agreement with ITER to share our know-how on Data Management
- One of CNAF's key strengths is the User Support team, which serves as a bridge between CNAF and the experiments
  - They enable the optimal utilization of CNAF
  - Their support goes beyond merely providing instructions for tasks; they engage with experiments to determine the best-fitting solutions
  - To extend this activity across the entire Datacloud, contributions from other sites are mandatory
  - Additionally, to expand beyond INFN, a commitment from ICSC will be required
- We also take part in a few INFN experiment, which also helps strengthen our relationships with our colleagues

### Strengths and opportunities of CNAF (3/3)

- The people
  - We come from diverse backgrounds, encompassing several fields of STEM
  - A wide range of expertise is an enrichment for CNAF: it allows us to approach challenges from multiple perspectives
  - ~1/3 are fixed term, young researchers: very motivated and well-prepared
  - The younger team members bring skills that are not commonly found among the permanent staff
- Close relationships with the university to attract young researchers
  - Several members of CNAF teach in master's and PhD courses
  - We offer fellowships for summer students, graduates and PhD students

#### Strategic role and the mission of CNAF in the years ahead (1/3)

- With the migration at Tecnopolo, CNAF is able to consolidate its strategic role for INFN computing
- The main priority is now building the national data lake according to the Datacloud project (this also in the framework of ICSC initiative)
  - CNAF will most likely bear the largest burden in managing the infrastructure
  - CNAF will also contribute to provide the services (e.g., data replication and self-healing, batch clusters on demand, Jupyter notebooks, ...) on top of the infrastructure
- In addition to managing the infrastructure, CNAF (along with the US team) should assist new experiments in developing computing models that can effectively utilize its services

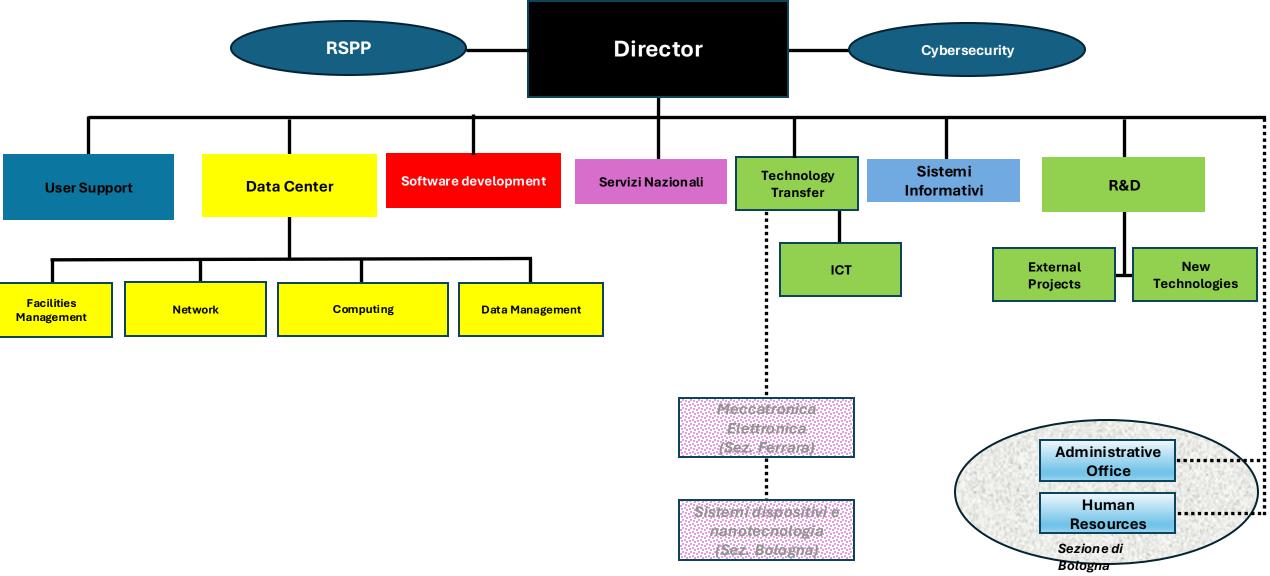
#### Strategic role and the mission of CNAF in the years ahead (2/3)

- Another fundamental aspect to consider is R&D, which is essential for getting and maintaining a competitive advantage in developing new computing technologies
- In recent years, R&D has been primarily associated with middleware and infrastructure development
  - Emerging (or already established) technologies such as AI and QC should be included in our work program
    - We have a few activities related to AI, and some of our younger colleagues possess expertise in this area
    - An important application would be the study of AI techniques for predictive maintenance applied to data center services
    - We participate in BOQA (Bologna Quantum Alliance) as observers
  - Other technologies to be investigated are related to data privacy, particularly for applications in genomics
    - Homomorphic computing, SDN could facilitate the creation of a general-purpose cloud capable of processing sensitive data

#### Strategic role and the mission of CNAF in the years ahead (3/3)

- A different organizational structure is more effective for achieving these goals
  - The new organization chart will reflect the structure of the Datacloud project, i.e., incorporating the Datacloud WPs structure into the operational teams of CNAF
  - The User Support will be enhanced to serve as a general front-end service for CNAF and Datacloud (though this will require a strong support from outside CNAF)
  - With a full integration of EPIC activities into the data center operations
- In the new organization, I aim to reestablish a (small) R&D group tasked with scouting and managing external projects, consolidating R&D efforts, and disseminating the results
  - R&D will be a cross-functional activity involving various teams at CNAF, in collaboration with other groups within Datacloud, and potentially ICSC
  - This would become very challenging if the current personnel are not retained or if the collaboration with ICSC proves ineffective
- The approach to technological transfer needs to be reevaluated

## New organizational chart (proposal)



#### Personnel distribution

| New organizational chart (proposal) |                 |                 |             |          |       |
|-------------------------------------|-----------------|-----------------|-------------|----------|-------|
| Unit                                | Permanent staff | Temporary staff | Fellowships | On leave | Total |
| Direction                           | 1               |                 |             |          | 1     |
| Tier1                               | 15              | 6               | 2           | 2        | 21    |
| User Support                        | 1               | 2               |             |          | 3     |
| R&D                                 | 5               | 2               | 2           | 2        | 7     |
| Software<br>Development             | 2               | 4               | 1           |          | 7     |
| Technology Transfer                 | 1               |                 |             |          | 1     |
| SSNN                                | 4               | 1               |             |          | 5     |
| Sistemi Informativi                 | 6               | 1               |             | 1        | 6     |
| Cybersecurity                       | 1               |                 | 1           |          | 2     |
| RSPP                                | 1               |                 |             |          | 1     |
| Other                               | 2               | 1               | 1           |          | 4     |
| TOTAL                               | 39              | 17              | 7           | 5        | 58    |